

QUESTION 10: PROPOSE A SOLUTION

Directions:

In this part of the test, you will be presented with a problem and asked to propose a solution. You will have 30 seconds to prepare. Then you will have 60 seconds to speak. In your response, be sure to show that you recognize the problem, and propose a way of dealing with the problem.

Hello, this is David Atkinson. I bought a collapsible table yesterday from your furniture branch here in Kowloon. I followed the instruction to attach each part written in the manual. I noticed that some of the screws are missing and I failed to construct it. Unfortunately, this is a no return no exchange purchase. Could you help me solve this problem since I will be needing this table for my housewarming party? Thank you very much.